Joshua Wynn

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Software Engineer

I am a Software Engineer with experience in backend development and designing solutions, who is often recognized for working across teams to bring projects to successful completion. I'm currently pursuing new roles with innovative organizations that will allow me to lead high value projects while continuing to develop my leadership and technical skills.

TECHNICAL & INTERPERSONAL SKILLS

Programming Languages: JavaScript, HTML, CSS, SQL, JSON, Python, React
Libraries and Frameworks: Express.js, Django
Databases and other: PostgreSQL JIRA, MongoDB, RESTful Routing, JSON, API, Postman, GitHub, Jenkins
Docker Container: Actively pursuing self study in Docker container technology to enhance proficiency.
Interpersonal skills: Project Management, Data Migrations, SaaS Implementation, Technical program management, Customer Relationship Management, attention to detail, organizational skills
Certifications: Workato: Automation Pro I & II Certification, ITIL® Foundation Certificate in IT Service Management

EXPERIENCE

Thought Industries, Sr. Solutions Architect *Remote - 02/2021 - 10/2023*
Leader of enterprise customer-facing implementations at an Industry leading learning management company.

● Onboarding technical lead for large enterprise clients with an ACV over $500k; through data migrations, Workflow APIs, SSO configurations, Stripe Integrations, bulk import tools, and tracking scripts
● Initiated product changes and solutions working directly with product, engineering, users, and customer success to provide insight into errors and bugs clients have faced.
● Conducted scoping exercises, data mapping, troubleshooting, and knowledge base updates.
● TPM Lead 25+ clients each in a condensed 6 week period which led to a 2x increase in speed to value.
● Extensive knowledge of the Thought Industries platform that drove client sales of product features, resulting in Statements of Work (SOWs) that addressed specific business use cases
● Chaired the first Employee Resource Group for BIPOC employees as part of the organization's DEI initiative.
● Developed expertise in system design by leading the concept development and crafting business test cases, successfully demonstrating proof of concept for scalable web applications, resulting in a 40% increase in client engagement.

Lifespan, Sr. Applications Manager *Providence, RI - 04/2017 - 01/2021*
Manager of high-visibility software implementations and manager of enterprise applications for a hospital system.

● Managed the implementation of enterprise HCM applications and software upgrades through a collaborative release process which involves working with developers, business owners, infrastructure and various technical resources based on the need of the project.
● Technical Lead for a 12 month project to implement the Workday HRIS on-time and within budget.
● Project lead to modernize the flu vaccine application for 5,000+ employees in the state of RI.

Viacom Media Networks, Sr. Information Systems Analyst *NY, NY - 11/2011 - 03/2017*
Principal strategist for IT operations and informal team lead for version control systems efficiency at Global media company.

● Managed, supported, and implemented software releases to a suite of Ad Sales applications that were responsible for the monetization of a multinational media conglomerate with sales on average of $10billion.

● Collaborated with teams to coordinate projects and develop strategic plans of execution. Oversee software design and implementation by using Software Development Life cycle methodology and automation.

New York University, Sr. Information Systems Analyst *NY, NY - 06/2005 - 11/2011*
Promoted multiple times after starting as a Systems Administrator, while completing a master's degree at the university

EDUCATION

Adelphi University, B.S., Computer Science	*Garden City, NY, Graduated: 06/2005*
New York University, M.S., Management and Information Systems	*NY, NY, Graduated: 06/2011*
Google Cloud: Cloud Architect Professional Certificate	*Remote, Certificate Expected: 05/2024*
General Assembly	*Remote, Certificate Expected: 02/2024*

Full-stack software engineering 480 hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies.

COMMUNITY ENGAGEMENT

● Board of Trustees, [The Gordon School](#) (September 2019 - present)
● Board Member, [AS220](#) (September 2021 - present)
● Board Member, [College Visions](#) (2018 - 2021)